



MotoCare

Protect your companioned motorbike every day with small costs and great benefits





Comfortable driving, Freedom to move

Life goes on, just as you keep moving forward. With Liberty Insurance, you can move forward with confidence because we are backed by a leading U.S. corporation with over 100 years of experience in providing a safer and more secure life for everyone. In addition, our transparent, swift, and fair claims process has made us one of the most preferred insurers in Vietnam. Liberty MotoCare Insurance not only protects you against third-party liability, but also gives you peace of mind against the risk of theft or damage to your vehicle due to an accident, fire, natural disaster, etc.

Benefits at a glance



Protection from house breaking or violent attack



Protection from theft, robbery or fire/explosion



Protection from force mejeure disasters



Protection from unexpected accidents beyond the control of the vehicle owner



Insurance for risks of loss or theft in parking lots (with parking tickets)



PHYSICAL COVERAGE INSURANCE

Insurance coverage



Compensation for cases:

✓ Partial loss

✓ Total loss

✓ Total theft

Except for any excluded cases - For example:

- Driving under the influence of alcohol or drugs
- War and war-like activities
- · Strikes, riots, or riots
- Terrorist act
- · Detention or confiscation

Premium



Premiums vary depending on the vehicle type

- ✓ 2.0 2.6% of the market value of the vehicle (at the time of the application, only for reference)
- ✓ Choose a deductible amount of 300,000, 500,000, 1,000,000 VND to save on premiums:
- Pay up to 300,000, 500,000 or 1,000,000 VND for each loss, Liberty will compensate the rest.
- With premium savings, you can pay for small losses yourself without having to worry about making a claim.

THIRD PARTY LIABILITY INSURANCE

MotoCare Complusory Third Party Liability (CTPL)

According to Decree 67/2023/NĐ-CP, all motor vehicle owners must purchase complusory Civil Liability Insurance according to the rules, terms and premium schedule prescribed by the Ministry of Finance.

Type of car	Annual fee (VAT included)	Liability for damage to health and life	Liability for property damage
55cc vehicles or less	VND 60,500	150 million VND/person/case	50 million VND/case
Electric bike	VND 60,500	150 million VND/person/case	50 million VND/case
Over 55cc vehicles	VND 66,000	150 million VND/person/case	50 million VND/case

Voluntary Civil Liability Insurance

With only 320,000 VND/year, you will feel more secure when you get additional insurance up to VND 8 billion.

Type of car	Annual fee (VAT included)	Liability for damage to health and life	Liability for property damage
55cc vehicles or less	VND 320,000	100 million VND/ person/case	400 million VND/case
Over 55cc vehicles			

CLAIM PROCESS



Contact our 24/7
Hotline for instructions



Take your motobike to the nearest standard garage



Submit claims to Liberty



Liberty Mutual Insurance

#87

Fortune Ranking
Based on 2023 revenue

#8

Largest Property & Casualty Insurer globally 2023 gross written premium 45.000+

Estimated employees worlwide

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Financial Ratings

A.M. Best Co. - 'A' (Excellent) Moody's - 'A2' (Good) Standard & Poor's - 'A' (Strong)

Liberty Insurance Limited

Liberty Insurance Limited, as a member of the esteemed Liberty Mutual Group, stands proudly in Vietnam's non-life insurance market. We differentiate ourselves through our unique proposition, which includes advanced technology, a user-friendly and secure online insurance purchasing platform, and a fast and efficient claim process.

Each Liberty insurance product has been meticulously developed and tailored specifically for the people of Vietnam. We take great pride in our unwavering commitment to service excellence, which has earned us widespread recognition. Customers turn to Liberty Insurance as their first choice, seeking practical insurance solutions that provide protection against unforeseen risks while embracing the joys of life.

Embrace today, confidently pursue tomorrow

Liberty Insurance Limited takes great pride in being among leading non-life insurance companies in Vietnam. As one of the first foreign insurers who entered the Vietnam market in 2003, our commitment to excellence and dedication to our customers have been recognized through prestigious awards:

- The only 100% foreign-owned enterprise achieving "Top 10 Most Reputable Non-Life Insurance Companies in Vietnam" accolades in 2018 - 2020 by Vietnam Report.
- The first non-life insurer in Vietnam achieving four Financial Services Awards by IDG Vietnam in three consecutive years from 2021 to 2023: Non-life Insurance Company with Outstanding Innovative Products and Services Comprehensive Car Insurance Package (2021), Non-life Insurance Company with The Best Customer Digital Experience (2021), Non-life Insurance Company with Outstanding Innovative Products & Services (2022 2023).
- The first and the only non-life insurer in Vietnam winning for 3 consecutive years at the Insurance Asia Awards (2022 - 2024), with 5 awards including three International General Insurer of the Year - Vietnam awards & two Automobile Insurance Initiative of the Year awards.

Liberty nationwide network

Head Office

18th Floor, Vincom Office Building 45A Ly Tu Trong, District 1 Ho Chi Minh City Tel: (84-28) 38 125 125 Fax: (84-28) 38 125 018

Hanoi Branch

Floor 10, East Tower Hanoi Lotte Center Building 54 Lieu Giai, Ba Dinh District Hanoi Tel: (84-24) 37 55 7 111 Fax: (84-24) 37 557 066

Other offices

Hai Phong Office

F3, Seabank Tower No. 17, B1, Block 7B, Le Hong Phong Ngo Quyen District, Hai Phong Tel: (84-225) 3 999 366 225 Fax: (84-225) 3 999 368 225

Nghe An Office

F3, Nha Viet Building, 8 V.I Lenin Vinh, Nghe An Tel: (84-28) 38 125 125

Danang Office

F2, SAVICO 66 Vo Van Tan, Thanh Khe District, Danang Tel: (84-236) 3 749 999; (84-236) 3 749 998; (84-236) 3 749 997 Fax: (84-236) 3 749 996

Can Tho Office

C36, Road no. 1 Hung Phu, Cai Rang, Can Tho Tel: (84-28) 38 125 125

Bien Hoa Office

101 Vu Hong Pho, Block 2, Binh Da Bien Hoa, Dong Nai Tel: (84-28) 38 125 125

Binh Duong Office

F1, Minh Sang Plaza, 888 Binh Duong Boulevard Thuan Giao, Thuan An, Binh Duong Tel: (84-28) 38 125 125

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24/7 Customer Service (toll-free)

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1800 599 998 - 24/7, toll-free

www.libertyinsurance.com.vn/en



