



AutoCare

Comprehensive car insurance that meets every vehicle need





Economical fees, meeting all car insurance needs

Auto insurance is considered an essential shield for anyone who owns a valuable driver's property. Despite its popularity, not everyone makes the right choice when it comes to buying auto insurance. Currently, in the market, Liberty's comprehensive AutoCare insurance package is highly appreciated by customers for its advantages and optimal insurance benefits for customers.

Benefits at a glance



The widest coverage, including water damage insurance



24/7 traffic assistance, free rescue up to 4 million VND/year



100% new genuine spare parts replacement without depreciation



Compensation 2 times/year for the same set of parts



Repair at garages meeting national standards

Summary of Benefits We've got your needs covered

Insurance coverage	Cost conscious Minimum premium for insurance benefits	Optional coverage Great insurance benefits with flexible options	Comprehensive The most comprehensive car protection
Deductible	1 million VND	500.000 VND	500.000 VND
Total Damage	✓	✓	✓
Partial Damage	✓	✓	✓
Total Theft	✓	✓	✓
Roadside Assistance	✓	✓	✓
Hydraulic Stroke Insurance	✓	✓	✓
Garage of Choice	×	✓	✓
Non-depreciation for parts replacement	×	✓	✓
Partial theft	×	×	✓

3 Steps - What to do when accident occurs



Contact our 24/7
Hotline for instructions



Take your car to the nearest standard garage



Get back your car after repairing



Liberty Mutual Insurance Group

45.000 +

Fortune Ranking based on 2021 revenue

Largest Property and Casualty insurer globally 2021 gross written premium

Estimated employees worldwide

Countries and economies around the world

Financial Ratings A.M. Best Co. - 'A' (Excellent) Moody's - 'A2' (Good) Standard & Poor's - 'A' (Strong)

Liberty Vietnam

Liberty Insurance Vietnam (LIV), a leading non-life insurance company, was one of the first insurers to come to Vietnam in 2003. In Vietnam, Liberty Insurance positions with a unique proposition in the non-life insurance market with advanced technology, an easy and safe online insurance purchasing platform, and a fast and efficient claim process.

Every Liberty's insurance product has been developed from thorough studies and diligently designed for the Vietnamese people. Liberty Insurance is highly recognised for our service quality. It is the first choice for customers to seek practical insurance solutions to protect against unexpected risks and the joy of life.

Liberty Insurance is honoured to be awarded the "Top 10 Most Reputable Non-Life Insurance Companies in Vietnam 2020" accolade in 2018, 2019, and 2020.

Liberty won three Financial Service Awards in two consecutive years (2021 - 2022). Hosted annually by IDG International Data Group in the Vietnam Financial Services Forum framework, the awards aim to identify and honour financial and insurance services providers with outstanding performance and contributions to the finance and insurance industry development.

- Non-life Insurance Company with the Highest Customers' Satisfaction on Digital Experience (2021)
- Non-life Insurance Company with Out standing Products and Services Innovation with the product: Liberty Car Insurance Comprehensive Package - Liberty AutoCare (2021)
- Non-life Insurance Company with Out standing Innovative Products and Services (2022)

Liberty nationwide network

Head Office

18th floor, Vincom Office Building, 45A Ly Tu Trong, District 1, Ho Chi Minh City, Vietnam Tel: (84-28) 38 125 125 Fax: (84-28) 38 125 018

Hanoi Branch

10th East Tower, Hanoi Lotte Center Building, 54 Lieu Giai Street, Ba Dinh District, Hanoi Tel: (84-24) 37 557 111 Fax: (84-24) 37 557 066

Chi nhánh, văn phòng giao dịch khác

Hai Phong Branch Office

3rd Floor, Seabank Tower, No. 17, Block 7B, Le Hong Phong St, Ngo Quyen District, Hai Phong Tel: (84-0225) 3 999 366 225 Fax: (84-0225) 3 999 368 225

Thai Nguyen Branch Office

3rd Floor, Dong A Plaza Tower 668 Phan Dinh Phung Street, Thai Nguyen Tel: (84-28) 38 125 125

Nghe An Office

3rd Floor, Nha Viet Tower, No.8 Le Nin Street, Vinh, Nghe An, Tel: (84-28) 38 125 125

Danang Transaction Office

2nd Floor, SAVICO Building, 66 Vo Van Tan, Thanh Khe District, Da Nang Tel: (84-236) 3 749 999; (84-236) 3 749 998; (84-236) 3 749 997 Fax: (84-236) 3 749 996

Bien Hoa Transaction Office

101 Vu Hong Pho, Block No.2, Binh Da Ward, Bien Hoa City, Dong Nai Tel: (84-28) 38 125 125

Can Tho Office

C36, No. 1 Street, Hung Phu New Urban Area, Cai Rang District, Can Tho Tel: (84-28) 38 125 125

Customer service 24/7 (Toll free)

1900 599 998 - Toll free 24/7 📞









