



Liberty
Insurance



MotoCare

Protect your companioned motorbike every day
with small costs and great benefits

MOTOCARE
Bảo hiểm Xe Mô tô



Comfortable driving, Freedom to move

Life goes on, just as you keep moving forward. With Liberty Insurance, you can move forward with confidence because we are backed by a leading U.S. corporation with over 100 years of experience in providing a safer and more secure life for everyone. In addition, our transparent, swift, and fair claims process has made us one of the most preferred insurers in Vietnam. Liberty MotoCare Insurance not only protects you against third-party liability, but also gives you peace of mind against the risk of theft or damage to your vehicle due to an accident, fire, natural disaster, etc.

Benefits at a glance



Protection from house breaking or violent attack



Protection from theft, robbery or fire/explosion



Protection from force majeure disasters



Protection from unexpected accidents beyond the control of the vehicle owner



Insurance for risks of loss or theft in parking lots (with parking tickets)



PHYSICAL COVERAGE INSURANCE

Insurance coverage



Compensation for cases:

- ✓ Partial loss
- ✓ Total loss
- ✓ Total theft

Except for any excluded cases – For example:

- Driving under the influence of alcohol or drugs
- War and war-like activities
- Strikes, riots, or riots
- Terrorist act
- Detention or confiscation

Premium



Premiums vary depending on the vehicle type

- ✓ 2.0 – 2.6% of the market value of the vehicle (at the time of the application, only for reference)
- ✓ Choose a deductible amount of 300,000, 500,000, 1,000,000 VND to save on premiums:

- Pay up to 300,000, 500,000 or 1,000,000 VND for each loss, Liberty will compensate the rest.
- With premium savings, you can pay for small losses yourself without having to worry about making a claim.

THIRD PARTY LIABILITY INSURANCE

MotoCare Complusory Third Party Liability (CTPL)

According to Decree 03/2021/ND-CP, all motor vehicle owners must purchase compulsory Civil Liability Insurance according to the rules, terms and premium schedule prescribed by the Ministry of Finance

Type of car	Annual fee (VAT included)	Liability for damage to health and life	Liability for property damage
55cc vehicles or less	VND 60,500	150 million VND/person/case	50 million VND/case
Electric bike	VND 60,500	150 million VND/person/case	50 million VND/case
Over 55cc vehicles	VND 66,000	150 million VND/person/case	50 million VND/case

Voluntary Civil Liability Insurance

With only 320,000 VND/year, you will feel more secure when you get additional insurance up to VND 8 billion.

Type of car	Annual fee (VAT included)	Liability for damage to health and life	Liability for property damage
55cc vehicles or less	VND 320,000	100 million VND/person/case	400 million VND/case
Over 55cc vehicles			

CLAIM PROCESS



Contact our 24/7
Hotline for instructions



Take your motobike
to the nearest standard garage



Submit claims
to Liberty



Tool free 24/7

1800 599 998

Liberty Mutual Insurance Group

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Fotune Ranking
Base on 2021 revenue

6

Largest Property and
Casualty insurer globally
2021 gross written premium

50,000 +

Estimated employees
worldwide

29

Countries and economies
around the world

A

Financial Ratings
A.M. Best Co. - 'A'(Excellent)
Moody's - 'A2' 9(Good)
Standard & Poor's - 'A' (Strong)

Liberty Insurance Limited

Liberty Insurance Limited is owned business unit of Liberty Mutual Insurance Group. In Vietnam, Liberty Insurance positions with a unique proposition in the non-life insurance market with advanced technology, an easy and safe online insurance purchasing platform, and a fast and efficient claim process.

Every Liberty's insurance product has been developed from thorough studies and diligently designed for the Vietnamese people. Liberty Insurance is highly recognized for its service quality. It is the first choice for customers to seek practical insurance solutions to protect against unexpected risks and the joy of life.

Embrace today, confidently pursue tomorrow

Liberty Insurance Limited is proud to be one of the leading non-life insurance companies, was one of the first foreign insurers to come to Vietnam in 2003 with prestigious awards:

- The only 100% foreign-owned enterprise achieving "Top 10 Most Reputable Non-Life Insurance Companies in Vietnam" accolades in 2018, 2019, and 2020
- The first non-life insurer in Vietnam to achieve three Financial Services Awards by IDG Vietnam in two consecutive years in 2021 and 2022: Non-life Insurance Company with Outstanding Innovative Products and Services - Comprehensive Car Insurance Package (2021), Non-life Insurance Company with The Best Customer Digital Experience (2021), Non-life Insurance Company with Outstanding Innovative Products and Services (2022)
- Two awards from the Insurance Asia Awards in 2022: International General Insurer of the Year - Vietnam and Auto Insurance Initiative of the Year - Vietnam

Liberty nationwide network

Head Office

18th floor, Vincom Office Building
45A Ly Tu Trong, District 1, Ho Chi Minh City
Tel: (84-28) 38.125.125
Fax: (84-28) 38.125.018

Hanoi Branch

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No 54 Lieu Giai Street, Ba Dinh District, Hanoi
Tel: (84-24) 3.7557.111
Fax: (84-24) 3.7557.066

Office, others office

Hai Phong Office

F3, Seabank Tower, No 17 Block 7B, Le Hong Phong St,
Ngo Quyen District, Hai Phong City
Tel: (84-0225) 3 999.366.225
Fax: (84-0225) 3 999.368.225

Thai Nguyen Office

F3, Dong A Plaza Tower,
No 668 Phan Dinh Phung St, Thai Nguyen City
Tel: (84-28) 38 125 125

Nghe An Office

F3, Nha Viet Tower,
No 8 Le Nin St, Vinh City, Nghe An
Tel: (84-28) 38 125 125

Danang Office

2nd Floor, SAVICO Building, 66 Vo Van Tan, Da Nang
Tel: (84-236) 3 749 999; (84-236) 3 749 998;
(84-236) 3 749 997
Fax: (84-236) 3 749 996

Can Tho Office

C36, No 1 St, Hung Thanh Ward,
Cai Rang District, Can Tho City
Tel: (84-28) 38 125 125

Bien Hoa Office

101 Vu Hong Pho, Block 2,
Binh Da Ward, Bien Hoa City, Dong Nai
Tel: (84-251) 2682.555

Binh Duong Office

Floor No.1, Minh Sang Plaza, 888 Binh Duong Boulevard,
Thuan Giao Ward Thuan An, Binh Duong
Tel: (84-28) 38 125 125; 0909 265 399


Hai Duong Office

Floor No.3, Minh Thai Building, 248 Nguyen Luong Bang,
Thanh Binh Ward, Hai Duong City, Hai Duong
Tel: (84-24) 37 557 111; 0969 920 991

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Customer service 24/7 (Toll free)

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